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The role of government in managing society has once again become a hot topic worldwide. A more diverse society, the internet, and new expectations of citizens are challenging traditional ways of managing governments.

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Key themes include:

1. challenges and pressures facing modern governments worldwide
1. the changing role of the public sector in a 'mixed economy' of provision
1. governance issues such as ethics, equalities, and citizen engagement

This new edition has an increased international scope and includes new chapters on partnership working, agency and decentralised management, process management, and HRM. Comprehensive and detailed, it is an ideal companion for undergraduate and postgraduate students of public management, public administration, government and public policy.



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Editorial Review

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