



# Juran's Quality Handbook: The Complete Guide to Performance Excellence 6/e

By Joseph Defeo, J.M. Juran



**Juran's Quality Handbook: The Complete Guide to Performance Excellence 6/e** By Joseph Defeo, J.M. Juran

**The definitive quality management compendium--revised for the first time in a decade**

For more than 50 years, *Juran's Quality Handbook* has been the singular essential reference to quality management and engineering. The Sixth Edition--the first revision of the Handbook in 10 years--forges a new standard in tools for quality. Bringing leaders, managers, master and black belts, and engineers the most up-to-date methods, research, and tools, under the guidance of a team of the world's top experts, this authoritative resource shows how to apply universal methods for delivering superior results and organizational excellence in any organization, industry, country, or process.

*Juran's Quality Handbook*, sixth edition covers:

- Leadership--what everyone needs to know about managing for superior quality and results
- Methods--the most effective methods and tools for attaining superior results, such as Lean, Six Sigma, Root Cause Analysis, Continuous Innovation, and more
- Industry applications--effectively applying quality management
- The roles of key functions--such as quality professionals, research and development, supply chain, and governance--and what they must carry out to attain superior results in an organization
- Performance excellence--pragmatic roadmaps, templates, and tools to aid in developing an effective and sustainable performance excellence system



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